



To whom it may Concern,

The Metro Toronto Convention Centre has been a Solution Inc. customer for approximately 10 years. In this time they have been an excellent asset and a valuable partner to our organization.

We have used the original SolutionIP™ product to provide the authentication portal for our wireless network for almost a decade and we have recently upgraded to the SolutionIP FLEX® product with enthusiasm.

The Metro Toronto Convention Centre generates revenue by selling access to our wireless network. The SolutionIP™ product has always been a key network device. Its simplicity from a configuration side to its ease of use by end users has contributed to our success. There is a minimal amount of administrative work required to operate the system and the software guides the end users through the entire process so they do not need to rely on staff to access the services.

We are currently deploying the new SolutionIP FLEX® system. Its new features, such as custom portal pages and debit codes, add a further level of flexibility to our operation that will make servicing multiple clients simultaneously even easier. The MTCC has a public wireless system, exhibitor wireless system and maybe one or more event specific special wireless networks in operation at any time. The SolutionIP™ product allows us to provision and supply all of these networks using one box and one interface while maintaining distinct separation and reporting. The SolutionIP FLEX® allow for each network to have its own customized login page, its own set of codes, its own redirect page and much more. The entire operation is seamless.

Along with excellent technology Solution Inc. provides outstanding support. In the many years that we have been a customer, Solution Inc. support has never let us down. From the support line up through the sales and executive departments Solution Inc. has always been responsive and supportive. I would rate their first tier support as one of the best in the industry. Their technicians are helpful, knowledgeable and quick to respond.

I have in the past and will continue to recommended Solution Inc products to my industry peers.

Chris Taylor

Telecommunications Manager

Metro Toronto Convention Centre.